

## Leisure Assistant (Lifeguard) – ELA Active Ltd

Location: Chesterton, Impington & Witchford Sports Centres, Cambridgeshire

Hours: Casual / zero-hours, including evenings, weekends, and occasional public holidays

Salary: Scale 2 Point 4 (plus 12.07% holiday pay per hour)

Contract: Casual

Start Date: Immediate

Disclosure Level: Enhanced DBS with Barred List check

Are you looking for flexible work in a busy and rewarding leisure environment?

ELA Active Ltd is seeking enthusiastic and reliable Casual Leisure Assistants (Lifeguards) to join our team across our sports centres in Cambridgeshire. This role offers flexible working hours and is ideal for individuals who enjoy working with the public while helping to deliver safe, high-quality leisure services.

Working under the guidance of the Duty Manager and Shift Leader, you will support the smooth day-to-day operation of the centre, ensuring customers enjoy a safe, clean, and welcoming environment. The role includes lifeguarding duties, along with general leisure assistant responsibilities.

### Why ELA Active?

At ELA Active, we are passionate about providing high-quality leisure services while investing in our people. You will receive full training, ongoing support, and opportunities to develop your skills within a professional leisure environment.

For those looking to progress, there may be opportunities to develop further, including supporting across multiple sites.

Key responsibilities:

- Providing excellent customer service, responding positively and professionally to customer enquiries
- Supporting the Duty Manager and Shift Leader with the day-to-day operation of the centre
- Lifeguarding swimming pool activities, ensuring the safety and wellbeing of all pool users in line with RLSS guidance and ELA Active procedures
- Preventing accidents and responding effectively to emergency situations in accordance with the centre's Normal Operating Procedures (NOPs) and Emergency Action Plans (EAPs)
- Ensuring facilities are clean, safe, and ready for use, including poolside areas
- Carrying out equipment set-ups and takedowns for activities and events
- Conducting routine facility checks and reporting faults or hazards promptly
- Undertaking cleaning duties in line with agreed schedules
- Supporting centre operations during busy periods, events, and community activities
- Following health and safety, safeguarding, and operational procedures at all times

Essential requirements:

- RLSS National Pool Lifeguard Qualification (NPLQ)
- A proactive, customer-focused approach
- Strong communication skills and the ability to work effectively with colleagues and customers
- The ability to work independently and follow operational procedures
- Willingness to undertake further training, including First Aid and Pool Plant training as required
- Flexibility to work evenings, weekends, and at short notice, in line with centre opening hours

Training & Development

- Full induction and ongoing training provided
- Monthly paid 2-hour staff training sessions
- Opportunities to develop skills and work across multiple ELA Active sites
- Ongoing support to maintain NPLQ and other relevant qualifications

What we offer:

- Flexible casual working hours
- Holiday pay paid at 12.07% per hour worked
- Free on-site parking
- A supportive, inclusive, and professional team environment

If you are enthusiastic, reliable, and committed to delivering safe and positive leisure experiences, we would be delighted to hear from you.

Apply now by completing our application form located on the main Eastern Learning Alliance website.

We do not accept applications by CV.

All offers are subject to satisfactory employment checks, including an Enhanced Disclosure and Barring Service check. The Eastern Learning Alliance is committed to equal opportunities and to safeguarding and promoting the welfare of children and young people and expects all staff to share this commitment.