

Shift Leader – ELA Active Ltd

Location: Chesterton, Impington & Witchford Sports Centres, Cambridgeshire

Hours: 37 hours per week, including early mornings, evenings, and weekends

Salary: from £25,584

Contract: Full-time

Start Date: To be confirmed.

Disclosure Level: Enhanced DBS with Barred List check

Are you ready to take the next step in your leisure career?

ELA Active Ltd is seeking a committed and motivated Shift Leader to join our team. This is an exciting opportunity to be part of a professional and supportive environment, with a strong emphasis on development, training, and career progression.

Working across our busy and vibrant sports centres, you will play a crucial role in ensuring the smooth and safe daily operation of our facilities.

Why ELA Active?

At ELA Active, we don't just run high-quality sports facilities—we grow leaders. You'll be part of a dynamic organisation where ongoing training, career development, and employee wellbeing are central to what we do.

Whether you're already experienced or ready to step up, we'll give you the support you need to progress into Duty Manager roles and beyond.

Key responsibilities:

- Lead and supervise shifts, ensuring the safety, cleanliness, and efficiency of centre operations.
- Oversee poolside supervision and lifeguard teams, maintaining the highest safety standards.
- Deliver excellent customer service and support front-line staff.
- Open and close the centre, acting as a keyholder and point of contact.
- Support group bookings, events, and community activities.
- Assist with training new team members and maintain a positive team environment.
- Be prepared to step into Duty Manager responsibilities when required.

Essential requirements:

- RLSS National Pool Lifeguard Qualification

- A proactive and customer-focused approach
- Strong communication and leadership skills
- Willingness to undertake further training, including:
 - First Aid at Work
 - Pool Plant Operator certification
 - Commitment to attending a 2-hour training session monthly (paid additionally)

What we offer:

- Full training and ongoing professional development
- Free use of sports centre facilities
- Comprehensive employee benefits scheme
- On-site parking
- A collaborative, inclusive team culture

If you are enthusiastic, reliable, and eager to grow within a professional sports and leisure environment, we would be delighted to hear from you.

Apply now by completing our application form located on the main Eastern Learning Alliance website.

We do not accept applications by CV.

All offers are subject to satisfactory employment checks, including an Enhanced Disclosure and Barring Service check. The Eastern Learning Alliance is committed to equal opportunities and to safeguarding and promoting the welfare of children and young people and expects all staff to share this commitment.