

Eastern Learning Alliance Code of Conduct for Adults

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Eastern Learning Alliance

Code of Conduct for Adults

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1. Introduction

- 1.1. The Code sets out the professional standards expected and the duty upon Adults to abide by it. All Adults have a duty to keep students safe, promote their welfare and, to protect them from radicalisation (the Prevent duty), abuse (sexual, physical and emotional), neglect and safeguarding concerns. This duty is, in part, exercised through the development of respectful, caring and professional relationships between Adults and students and behaviour by Adults that demonstrates integrity, maturity and good judgement. Following this Code will help to safeguard Adults from being maliciously, falsely or mistakenly suspected or accused of misconduct in relation to students and the required professional standards.
- 1.2. For the purposes of this Code, the term and references to 'Adult' means the following: all teaching and other staff (whether or not paid or unpaid, employed or self-employed and whether or not employed directly by the Trust), external contractors providing services to students on behalf of the Trust, teacher trainees and other trainees/apprentices, volunteers and any other individuals who work for or provide services on behalf of or for the Trust to include but not limited to all those detailed in the single central record (as amended). For the purposes of this Code, 'young person/people', 'students' and 'child/ren' includes all those for whom the Trust provides education or other services.
- 1.3. This Code takes account of the most recent versions of the following guidance (statutory and non-statutory); 'Keeping Children Safe in Education' Department of Education ('DfE') (statutory), Working together to safeguard children' HM Government (statutory) and 'Guidance for safer working practice for those working with children and young people in education settings' (non-statutory). This Code cannot provide an exhaustive list of what is, or is not, appropriate behaviour for Adults. However, it does highlight behaviour that is illegal, inappropriate or inadvisable in relation to the required professional standards. There will be occasions and circumstances in which Adults have to make decisions or take action in the best interests of the student where no specific guidance has been given. Adults are expected to make responsible and informed judgements about their own behaviour in order to secure the best interests and welfare of the students.
- 1.4. Any behaviour in breach of this Code by employees may result in action under our Disciplinary Procedure. Such behaviour may constitute gross misconduct and, as such, may result in summary dismissal. The Trustees will take a strict approach to serious breaches of this Code.
- 1.5. Safeguarding and Child Protection policy
Adults have a duty to act in accordance with the Safeguarding and Child Protection policy to safeguard students from harm and report any safeguarding, child protection, welfare or radicalisation concerns about a student to the Designated Safeguarding Lead in the respective Academy. All Adults will make themselves aware of the relevant Academy Safeguarding and Child Protection Policy for the setting they are working within.
- 1.6. Whistleblowing

All Adults must feel able to raise issues of concern and everyone must fully recognise the duty to do so particularly in terms of child protection. Adults have a duty to report any child protection or welfare concerns to the designated member of staff in school. Anyone who has concerns must report them to the school child Protection Officers. A member of staff who, in good faith, “whistleblows” or makes a public interest disclosure will have the protection of the relevant legislation.

1.7. Allegations of Abuse Against Teachers, Other Staff and Volunteers, including low-level concerns

Where it is alleged that an Adult has:

- behaved in a way that has harmed a child, or may have harmed a child;
- possibly committed a criminal offence against or related to a child; or,
- behaved towards a child or children in a way that indicates they would pose a risk of harm to children.

then the Trustees will follow the Trust’s procedure for dealing with allegations of abuse against teachers and other staff and volunteers and the guidance set out in Part Four of Keeping Children Safe in Education DfE which is available from the designated Child Protection Officer.

Where there is a low-level concern that does not meet the harm threshold, but there is behaviour that is inconsistent with this code of conduct, causes a sense of unease or a ‘nagging doubt’, this should be reported to the designated Child Protection Officer or Head of School.

2. **Expected Professional Standards**

2.1. All Adults as appropriate to the role and/or job description of the individual, must:

- place the well-being and learning of students at the centre of their professional practice.
- have high expectations for all students, be committed to addressing underachievement, and work to help students progress regardless of their background and personal circumstances.
- treat students fairly and with respect, take their knowledge, views, opinions and feelings seriously, and value diversity and individuality.
- model the characteristics they are trying to inspire in students, including enthusiasm for learning, a spirit of enquiry, honesty, tolerance, social responsibility, patience, and a genuine concern for other people.
- respond sensitively to the differences in the home backgrounds and circumstances of students, recognising the key role that parents and carers play in students’ education.

- seek to work in partnership with parents and carers, respecting their views and promoting understanding and co-operation to support the young person's learning and well-being in and out of school.
 - reflect on their own practice, develop their skills, knowledge and expertise, and adapt appropriately to learn with and from colleagues.
 - ensure that the same professional standards are always applied regardless of culture, disability, gender, language, racial origin, religious belief and/or sexual identity.
- 2.2. Teachers are required to comply with the [Teachers' Standards](#), in particular Part 2 Personal and Professional Standards.
- 2.3. All Adults must be familiar with and act in accordance with the most recent versions of the following documents; Part 1 of Keeping Children Safe in Education DfE (statutory), Working Together to Safeguard Children HM Government (statutory), Prevent Duty Guidance HM Government (statutory), 'The Prevent duty departmental advice for schools and childcare providers' DfE and 'Guidance for safer working practice for those working with children and young people in education settings' (non-statutory).
- 2.4. An employee who knowingly fails to bring a matter of concern to the attention of senior management and/or the relevant agencies is likely to be subject to disciplinary action.

3. Confidentiality

- 3.1. As data controllers, all schools/academies are subject to the Data Protection Act 2018. In addition, teachers owe a common law duty of care to safeguard the welfare of their students. This duty is acknowledged in the provisions governing disclosure of information about students.
- 3.2. Adults may have access to confidential information about students in order to undertake their responsibilities. In some circumstances the information may be sensitive data and/or confidential. Confidential or personal information about a student or their family must never be disclosed to anyone other than on a need to know basis and advice should be sought prior to disclosure to ensure such disclosure is in accordance with the Data Protection Act 2018, The Education (Student Information) Regulations 2005 (maintained schools), The ICO 'Guide to Data Protection' and the ICO guide on 'How to Disclose Information Safely'. In circumstances where the student's identity does not need to be disclosed the information should be used anonymously. Information must never be used to intimidate, humiliate, or embarrass the student. Information must never be used by anyone for their own or others advantage, including that of partners, friends, relatives or other organisations.
- 3.3. There are some circumstances in which an Adult may be expected to share information about a student, for example when abuse is alleged or suspected. In such cases, Adults have a duty to pass information on without delay to those with designated safeguarding responsibilities. See paragraph 19 below.

- 3.4. Confidential information about students must be held securely. Confidential information about students must not be held off the Academy site other than on security protected Trust equipment. Information must only be stored for the length of time necessary to discharge the task for which it is required.
- 3.5. If a student or parent/carer makes a disclosure regarding abuse or neglect, the Adult must follow the Trust's procedures and the guidance as set out in Keeping Children Safe in Education DfE. Confidentiality must not be promised to the student or parent/carer, however reassurance should be given that the information will be treated sensitively.
- 3.6. If an Adult is in any doubt about the storage or sharing of information they must seek guidance from the Designated Safeguarding Lead. Any media or legal enquiries must be passed to senior management.

4. Propriety, Behaviour and Appearance

- 4.1. All Adults working with children have a responsibility to maintain public confidence in their ability to safeguard the welfare and best interests of students. They should adopt high standards of personal conduct in order to maintain the confidence and respect of their colleagues, students and the public in general. An Adult's behaviour or actions, either in or out of the workplace, must not compromise their position within the work setting, or bring the Trust into disrepute. Non-exhaustive examples of unacceptable behaviour are contained in our Disciplinary Procedure/Rules. The misuse of drugs, alcohol or acts of violence would be examples of such behaviour.
- 4.2. Adults are required to notify the Trust immediately of any allegation/s of misconduct that are of a safeguarding nature made against them (or implicating them), by a child or adult in relation to any outside work or interest (whether paid or unpaid) and, of any arrest or criminal charge whether child related or not. Where employees fail to do so, this will be treated as a serious breach of this Code and dealt with under our Disciplinary Procedure.
- 4.3. Individuals should not behave in a manner which would lead any reasonable person to question their suitability to work with children or to act as an appropriate role model; make, or encourage others to make sexual remarks to, or about, a student; use inappropriate language to or in the presence of students; discuss their personal or sexual relationships with or in the presence of students; make, or encourage others to make, unprofessional personal comments which scapegoat, demean or humiliate, or might be interpreted as such. Behaving in an unsuitable way towards children may result in disqualification from childcare under the Childcare Act 2006, prohibition from teaching by the NCTL, a bar from engaging in regulated activity, or action by another relevant regulatory
- 4.4. A person's dress and appearance are matters of personal choice, self-expression, religious and cultural customs. However, Adults must maintain an appropriate standard of dress and personal appearance at work which promotes a positive and professional image. Clothing and footwear must be safe and clean and take account of health and safety considerations (additional guidelines may be applicable to your particular setting or department). In addition, adults must ensure they are dressed in ways which are appropriate to their role and not likely to be viewed as offensive,

revealing or sexually provocative and specifically should not distract, cause embarrassment or give rise to misunderstanding, should be religious and culturally sensitive and free of any political or otherwise contentious slogans, and not considered to be discriminatory. Line managers will deal with members of staff who do not comply with these or any relevant Academy specific professional dress code. Where there is failure to comply with the dress code, the matter will be dealt with under the Trust's Disciplinary Policy.

- 4.5. Personal property of a sexually explicit nature or property which might be regarded as promoting radicalisation or otherwise inappropriate such as books, magazines, CDs, DVDs or such material on any electronic media including links to such material must not be brought onto or stored on Trust premises or on any Trust equipment.

5. Sexual Contact with Children and Young People and Abuse of Trust

- 5.1. A relationship between an Adult and a child or young person is not a relationship between equals; the Adult has a position of power or influence. There is potential for exploitation and harm of children or vulnerable young people and all Adults have a responsibility to ensure that an unequal balance of power is not used for personal advantage or gratification. Adults must not use their status or position to form or promote relationships with children (whether current students or not), that are of a sexual nature, or which may become so. Adults should maintain appropriate professional boundaries and avoid behaviour which might be misinterpreted by others. They should report any incident with this potential.
- 5.2. Any sexual behaviour or activity, by an adult with or towards a child/student or young person is illegal. Children and young people are protected by the same laws as adults in relation to non-consensual sexual behaviour. They are additionally protected by specific legal provisions regardless of whether there is consent or not. Where a person aged 18 or over is in a specified position of trust with a child or young person under 18 years, the Sexual Offences Act 2003 makes it an offence for that person to engage in sexual activity with or in the presence of that child or to cause or incite that child to engage in or watch sexual activity.
- 5.3. Sexual behaviour includes non-contact activities, such as causing a child or young person to engage in or watch sexual activity or the production of indecent images of children. 'Working Together to Safeguard Children': *Appendix A* defines sexual abuse as "...forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening..."
- 5.4. Adults must not have sexual relationships with students or have any form of communication with a child, which could be interpreted as sexually suggestive or provocative i.e. verbal comments, letters, notes, texts, electronic mail, phone calls, social networking contact or physical contact. The Adult should not make sexual remarks to, or about, a child or discuss their own sexual relationships with or in the presence of students. Adults should take care that their language or conduct does not give rise to comment or speculations. Attitudes, demeanour and language all require care and thought.

- 5.5. There are occasions when Adults embark on a course of behaviour known as 'grooming' where the sole purpose is to gain the trust of a child or young person, and manipulate that relationship so that sexual abuse can take place. Adults should be aware that conferring special attention without good reason or favouring a student has the potential to be construed as being part of a 'grooming' process, which is a criminal offence.

6. Infatuations and Crushes

- 6.1. A child or young person may develop an infatuation with an Adult who works with them. An Adult, who becomes aware (may receive a report, overhear something, or otherwise notice any sign no matter how small or seemingly insignificant) that a student has become or may be becoming infatuated with them or a colleague, must report this without delay to the Head of Academy or the most senior manager so that appropriate action can be taken to avoid any hurt, distress or embarrassment. The situation will be taken seriously and the Adult should be careful to ensure that no encouragement of any kind is given to the student. It should also be recognised that careless and insensitive reactions may provoke false accusations.
- 6.2. Examples of situations which must be reported are given below:
- Where an Adult is concerned that they might be developing a relationship with a student which could have the potential to represent an abuse of trust.
 - Where an Adult is concerned that a student is becoming attracted to them or that there is a developing attachment or dependency.
 - Where an Adult is concerned that actions or words have been misunderstood or misconstrued by a student such that an abuse of trust might be wrongly suspected by others.
 - Where an Adult is concerned about the apparent development of a relationship by another adult, or receives information about such a relationship.

7. Gifts, Rewards, Favouritism and Exclusion

- 7.1. It is against the law for public servants to take bribes. Adults need to take care that they do not accept any gift that might be construed by others as a bribe, or lead the giver to expect preferential treatment. There are occasions when students or parents/carers wish to pass small tokens of appreciation to Adults e.g. at Christmas or as a thank-you and this is acceptable. However, it is unacceptable to receive gifts on a regular basis or of any significant value.
- 7.2. Personal gifts must not be given to students or their families/carers. This could be misinterpreted as a gesture either to bribe or groom. It might be perceived that a 'favour' of some kind is expected in return. Any reward given to a student should be consistent with the Academy's behaviour or rewards policy, recorded, and not based on favouritism.
- 7.3. Care should be taken when selecting children for specific activities, jobs, privileges and when students are excluded from an activity in order to avoid perceptions of

favouritism or injustice. Methods of selection and exclusion should be subject to clear, fair and agreed criteria.

8. Social Contact and Social Networking

- 8.1. Communication between students and Adults, by whatever method, should take place within clear and explicit professional boundaries. This includes the wider use of technology such as mobile phones, tablets, text messages, emails, instant messages, including the use of MS Teams, websites, social media such as Facebook, Twitter, Instagram, chat-rooms, forums, blogs, apps such as WhatsApp, gaming sites, digital cameras, videos, web-cams and other hand held devices. Adults should not share any personal information with students and they should not request, or respond to, any personal information from the child/young person, other than that which might be appropriate as part of their professional role. If a student seeks to establish social contact, or if this occurs coincidentally, the adult should exercise their professional judgement in making a response and should ensure that all communications are transparent and open to scrutiny.
- 8.2. Adults must not give their personal contact details such as home/mobile phone number; home or personal e-mail address or social networking details to students unless the need to do so is agreed in writing with senior management. If, for example, a student attempts to locate an Adult's personal contact details and attempts to contact or correspond with them, the Adult should not respond and must report the matter to their manager.
- 8.3. It is imperative that Adults ensure that all possible privacy settings are activated to prevent students from making contact on personal profiles and to prevent students from accessing photo albums or other personal information which may appear on social networking sites.
- 8.4. Adults are personally responsible for what they communicate in social media and must bear in mind that what is published might be read by anyone for a long time. Adults must ensure that their on-line profiles are consistent with the professional image expected by the Trust and must not post material which damages the reputation of the Trust or which causes concern about their suitability to work with children and young people. Those who post material which may be considered as inappropriate could render themselves vulnerable to criticism or, in the case of an employee, allegations of misconduct which may be dealt with under the Disciplinary Procedure. Even where it is made clear that the writer's views on such topics do not represent those of the Trust, such comments are inappropriate.
- 8.5. Adults are advised not to have any online friendships with any young people under the age of 18, unless they are family members or close family friends. Adults are advised not to have online friendships with parents or carers of students, or members of the governing body/Trustees. Where such online friendships exist, Adults must ensure that appropriate professional boundaries are maintained.
- 8.6. It is acknowledged that Adults may have genuine friendships and social contact with parents or carers of students, independent of the professional relationship. Adults should, however, inform senior management of any relationship with a parent/carer where this extends beyond the usual parent/carer/professional relationship; advise senior management of any regular social contact they have with a student or parent/carer, which could give rise to concern; inform senior management of any requests or arrangements where parents/carers wish to use their services outside of

the workplace e.g. babysitting, tutoring; and Adults should always approve any planned social contact with students or parents/carers with senior colleagues, for example when it is part of a reward scheme. Such notifications should be given in writing so a record can be kept. If a parent/carer seeks to establish social contact, or if this occurs coincidentally, the Adult should exercise their professional judgment and should ensure that all communications are transparent and open to scrutiny.

- 8.7. Some employees may, as part of their professional role, be required to support a parent or carer. If that person comes to depend upon the employee or seeks support outside of their professional role this should be discussed with senior management and where necessary referrals made to the appropriate support agency.

9. Physical Contact, Personal Privacy and Personal Care

- 9.1. There are occasions when it is entirely appropriate and proper for employees to have physical contact with students, but it is crucial that they only do so in ways appropriate to their professional role and in relation to the student's individual needs and any agreed care plan. When physical contact is made with students this should be in response to their needs at the time, of limited duration and appropriate. Employees must use their professional judgement at all times. It is not possible to be specific about the appropriateness of each physical contact, since an action that is appropriate with one student in one set of circumstances may be inappropriate in another, or with a different student.
- 9.2. Physical contact should never be secretive or casual, or for the gratification of the Adult, or represent a misuse of authority. Adults should never touch a student in a way which may be considered indecent. If an Adult believes that an action could be misinterpreted, the incident and circumstances should be reported as soon as possible to the manager and recorded, and, if appropriate, linked to the student's file.
- 9.3. Physical contact, which occurs regularly with a student or students, is likely to raise questions unless the justification for this is part of a formally agreed plan (for example in relation to students with SEN or physical disabilities). Any such contact should be the subject of an agreed and open school policy and subject to review. Where feasible, staff should seek the student's permission before initiating contact. Adults should listen, observe and take note of the student's reaction or feelings and – so far as is possible - use a level of contact which is acceptable to the student for the minimum time necessary.
- 9.4. There may be occasions when a distressed student needs comfort and reassurance. This may include age-appropriate physical contact. Adults should remain self-aware at all times in order that their contact is not threatening, intrusive or subject to misinterpretation. Adults should always tell a line-manager when and how they offered comfort to a distressed student.
- 9.5. Where an Adult has a particular concern about the need to provide this type of care and reassurance they should seek further advice from a senior manager.
- 9.6. Some employees, for example, those who teach PE and games, or who provide music tuition will on occasions have to initiate physical contact with students in order to support a student so they can perform a task safely, to demonstrate the use of a

particular piece of equipment/instrument or assist them with an exercise. This should be done with the student's agreement. Contact under these circumstances should be for the minimum time necessary to complete the activity and take place in a safe and open environment. Adults should remain sensitive to any discomfort expressed verbally or non-verbally by the student.

- 9.7. All parties should clearly understand from the outset what physical contact is necessary and appropriate in undertaking specific activities. Keeping parents/carers informed of the extent and nature of any physical contact may also prevent allegations of misconduct arising. Any incidents of physical contact that cause concern or fall outside of these protocols and guidance should be reported to the senior manager and parent/carer.
- 9.8. Students are entitled to respect and privacy when changing clothes or taking a shower. However, there needs to be an appropriate level of supervision in order to safeguard students, satisfy health and safety considerations and ensure that bullying or teasing does not occur. This supervision should be appropriate to the needs and age of the students concerned and sensitive to the potential for embarrassment. Adults who are required as part of their role to attend changing rooms should announce their intention of entering any student changing rooms and only remain in the room where the student/s needs require this.
- 9.9. Employees with a job description which includes intimate care duties will have appropriate training and written guidance including a written care plan for any student who could be expected to require intimate care. Staff should adhere to the Academy intimate and personal care and nappy changing policies. No other Adult should be involved in intimate care duties except in an emergency. A signed record should be kept of all intimate and personal care tasks undertaken and, where these have been carried out in another room, include times left and returned. Employees should not assist with personal or intimate care tasks which the student is able to undertake independently.

10. Behaviour Management and Physical Intervention

- 10.1. All students have a right to be treated with respect and dignity. Corporal punishment is unlawful in all schools. Adults must not use any form of degrading treatment to punish a student. The use of sarcasm, demeaning or insensitive comments towards students is not acceptable in any situation. Deliberately intimidating students by shouting aggressively, hectoring or overbearing physical presence is not acceptable in any situation. Any sanctions or rewards used should be part of the Academy's Behaviour Policy.
- 10.2. Physical intervention can only be justified in exceptional circumstances. Non-statutory guidance is available from the Department of Education website. See 'Use of reasonable force - advice for Head Teachers, Staff and Governing Bodies'. Adults may legitimately intervene to prevent a student from committing a criminal offence, injuring themselves or others, causing damage to property, engaging in behaviour prejudicial to good order and to maintain good order and discipline. Adults should have regard to the health and safety of themselves and others. It is always unlawful

to use force as a punishment. The use of unwarranted physical force is likely to constitute a criminal offence.

- 10.3. Where a student has specific needs in respect of particularly challenging behaviour, a positive handling plan, including a risk assessment, should be put in place and agreed by all parties. Where it is judged that a student's behaviour presents a serious risk to themselves or others, a robust risk assessment that is regularly reviewed and a physical intervention plan, where relevant, must be put in place. All incidents and subsequent actions should be recorded and reported to a manager and the student's parents/carers. Where it can be anticipated that physical intervention is likely to be required, a plan should be put in place that the student and parents/carers are aware of and have agreed to. Parental consent does not permit the use of unlawful physical intervention or deprive a student of their liberty.

11. First Aid and Medication

- 11.1. The Academies have a separate policy on supporting students with a medical condition. Employees should have regard to the statutory guidance 'Supporting students at school with medical conditions' DfE December 2015, which includes advice on managing medicines. All settings must have an adequate number of qualified first aiders/appointed persons. Employees must have had the appropriate training and achieved the necessary level of competency before administering first aid or medication, or taking on responsibility to support students with medical conditions. If an Adult is concerned or uncertain about the amount or type of medication being given to a student this should be discussed with the Designated Safeguarding Lead.
- 11.2. Adults taking medication that may affect their ability to care for children should seek medical advice regarding their suitability to do so and should not work with students whilst taking medication unless medical advice confirms that they are able to do so. Adult medication on the premises must be securely stored out of the reach of children.

12. One to One Situations and Meetings with Students

- 12.1. One to one situations have the potential to make children/young people more vulnerable to harm by those who seek to exploit their position of trust. Adults working in one to one settings with students may also be more vulnerable to unjust or unfounded allegations being made against them. Adults must recognise this possibility and plan and conduct such meetings accordingly. Every attempt should be made to ensure that the safety and security needs of both Adults and students are met. Managers should undertake a risk assessment in relation to the specific nature and implications of one to one work for each Adult and student, which should be reviewed regularly. Where such a meeting is demonstrably unavoidable it is advisable to avoid remote or secluded areas and to ensure that the door of the room is left open and/or visual/auditory contact with others is maintained. A colleague or line manager should know the meeting is taking place. Any arrangements should be reviewed on a regular basis.

- 12.2. Meetings with students away from the premises or on the Academy site when the Academy is not in session are not permitted unless written approval is obtained from their parent/carer and the Head of Academy or other senior colleague with delegated authority.
- 12.3. No student should be in or invited into, the home of an Adult who works with them, unless they are family members or close family friends, in which case Adults are advised to notify their line manager. Students must not be asked to assist Adults with jobs or tasks at or in their private accommodation or for their personal benefit.
- 12.4. There are occasions during exam periods when timetables clash and arrangements needs to be made to preserve the integrity of the of the examination process and in these circumstances exam boards may allow candidates to take an exam the following morning, including Saturdays. The examination board requires the centre to determine a method of supervision on journeys to and from the centre and overnight, which ensures the candidate's wellbeing. This supervision may be undertaken by a parent/carer or, employees may be asked to volunteer to supervise students, which may with prior approval be in their own home.
- 12.5. Other than in an emergency and accompanied by a colleague, an Adult must not enter a student's home if the parent/carer is absent. Always make detailed records including times of arrival and departure and ensure any behaviour or situation that gives rise to concern is discussed with a senior manager.

13. Transporting Students

- 13.1. In certain situations e.g. out of school activities, Adults may agree to transport students. Transport arrangements should be made in advance by a designated employee who will be responsible for planning and overseeing all transport arrangements and respond to any concerns that may arise. Wherever possible and practicable transport should be provided other than in private vehicles, with at least one Adult additional to the driver acting as an escort.
- 13.2. Adults should ensure that their behaviour is safe and that the transport arrangements and the vehicle meet all legal requirements. They must ensure that the vehicle is roadworthy and appropriately insured and that the maximum capacity is not exceeded. It is a legal requirement that all passengers wear seatbelts and the driver should ensure that they do so. The driver should be aware of the current legislation concerning the use of car seats for younger children where applicable. It is illegal to drive whilst using hand-held phones or similar devices and the driver must ensure that they adhere to all driving regulations.
- 13.3. It is inappropriate for Adults to offer lifts to a student, unless the need has been agreed with a manager and, if this falls outside their normal working duties, has been agreed with parents/carers.
- 13.4. There may be occasions where a student requires transport in an emergency situation or where not to give a lift may place a student at risk. Such circumstances must always be recorded and reported to a senior manager and parents/carers.

14. Educational Visits and School Clubs

- 14.1. Adults should take particular care when supervising students in the less formal atmosphere of an educational visit, particularly in a residential setting, or after-school activity. Adults remain in a position of trust and the same standards of conduct apply. Please refer to the Academy's policy on educational visits and the Health and Safety policy.
- 14.2. During any residential trips staff and volunteers should be defined as either "on duty" or "off duty" outside of the regular activities. There should always be an appropriate number of staff on duty at any given time and it is expected that staff on duty would refrain from the consumption of alcohol. Those staff who are off duty would be expected to moderate their intake of alcohol and to drink sensibly. No alcohol should be consumed by staff or volunteers during normal working hours.
- 14.3. It is expected that no staff or volunteer should smoke in front of students at any time.
- 14.4. Staff and volunteers must remember that they are representing the school (and Trust) from which they are based whilst on any trip or visit.

15. Curriculum

- 15.1. Some areas of the curriculum can include or raise subject matter which is sexually explicit, of a political, cultural, religious or an otherwise sensitive nature. Care should be taken to ensure that resource materials cannot be misinterpreted and clearly relate to the learning outcomes identified by the lesson plan. This plan should highlight particular areas of risk and sensitivity.
- 15.2. The curriculum can sometimes include or lead to unplanned discussion about subject matter of a sexually explicit, political, cultural, religious or otherwise sensitive nature. Responding to students' questions can require careful judgement and Adults must take guidance in these circumstances from the Designated Safeguarding Lead/senior member of staff. Adults must not enter into or encourage inappropriate discussion about sexual, political or religious activity or behaviour or, discussions which may offend or harm others. Adults should take care to protect children from the risk of radicalisation and should act in accordance with advice given under Part 1 of Keeping Children Safe in Education DfE and accordingly must not express any prejudicial views or, attempt to influence or impose their personal values, attitudes or beliefs on students.
- 15.3. Please refer to the Academy's policy on sex and relationships education (SRE) and, the policy on spiritual, moral, social and cultural development (SMSC).

16. Photography, Videos and other Creative Arts

- 16.1. Please refer to the Trust's guidance on online-safety, the use of images and the consent forms therein. Adults should have regard to the ICO CCTV code of practice and the guidance 'Taking Photographs in Schools'.
- 16.2. Many educational activities involve the taking or recording of images. This may be undertaken as part of the curriculum, extra school activities, for displays, publicity, to celebrate achievement or, to provide evidence of the activity. The Data Protection

Act 2018 affects the use of photography. An image of a child is personal data and it is, therefore, a requirement under the Act that consent is obtained from the parent/carer of a child before any images are made such as those used for school web sites, notice boards, productions or other purposes.

- 16.3. Adults need to be aware of the potential for such images to be taken and/or misused to create indecent images of children and/or for 'grooming' purposes. Careful consideration should be given as to how these activities are organised and undertaken. There should be an agreement as to whether the images will be destroyed or retained for further use, where these will be stored and who will have access to them.
- 16.4. Adults should remain sensitive to any student who appears uncomfortable and should recognise the potential for misinterpretation. It is also important to take into account the wishes of the child, remembering that some children do not wish to have their photograph taken.
- 16.5. Adults should only use equipment provided or authorised by the Trust to make/take images and should not use personal equipment, mobile telephones or any other similar devices to make/take images.
- 16.6. The following guidance should be followed:
 - if a photograph is used, avoid naming the student
 - if the student is named, avoid using the photograph
 - photographs/images must be securely stored and used only by those authorised to do so
 - be clear about the purpose of the activity and about what will happen to the photographs/images when the lesson/activity is concluded
 - only retain images when there is a clear and agreed purpose for doing so
 - ensure that a senior member of staff is aware that the photography/image equipment is being used and for what purpose
 - ensure that all photographs/images are available for scrutiny in order to screen for acceptability
 - be able to justify the photographs/images made
 - do not take images of students for personal use
 - only take images where the student consents to this
 - do not take photographs in one to one situations
 - do not display or distribute photographs/images of students unless there is consent to do so from the parent/carer
 - only publish images of students where they and their parent/carer has given explicit written consent to do so
 - do not take images of students in a state of undress or semi-undress

- do not take images of students which could be considered as indecent or sexual.

17. Whistleblowing and Cyberbullying

- 17.1 Staff who have concerns about any alleged abuse or inappropriate use of ICT resources, virtual learning environments, camera/recording equipment, telephony, social networking sites, email or internet facilities or inappropriate communications, whether by student, parents/carers or staff, or others should alert the Head of School. Where a concern relates to the Head of School this should be reported to the Chair of Trustees. If a matter concerns child protection it should also be reported to the Designated Child Protection Officer.
- 17.2 Cyberbullying can be experienced by staff as well as students. Staff should notify the Head of School if they are subject to cyberbullying. The Trust will endeavour to protect staff and stop any inappropriate conduct.

18. Unacceptable Use of ICT Facilities and Monitoring

- 18.1. This section should be read in conjunction with the Trust's Online Safety Policy. Posting, creating, accessing, transmitting, downloading, uploading or storing any of the following material (unless it is part of an authorised investigation) is likely to amount to gross misconduct and result (where the adult is employed) in summary dismissal (this list is not exhaustive):
- a) pseudo-images of children (child abuse images), pornographic or sexually suggestive material or images of children or Adults which may be construed as such in the circumstances (that is, writing, texting, pictures, films and video clips of a sexually explicit or arousing nature),
 - b) any other type of offensive, obscene or discriminatory material, criminal material or material which is liable to cause distress or embarrassment to the Trust or others.
- 18.2. If indecent images of children are discovered at the premises or on the Trust's equipment/devices, an immediate referral should be made to the Trust designated Safeguarding Lead and Head of Academy (unless he or she is implicated) and the external Designated Officer (DO) and, if relevant, the police contacted. The images/equipment should be secured, should not be used by others and should be isolated from the network. There should be no attempt to view, tamper with or delete the images as this could jeopardise any necessary criminal investigation. If the images are of children known to the Academy, a referral should also be made to children's social care in accordance with local arrangements.
- 18.3. The contents of our ICT resources and communications systems are our property. Therefore, Adults should have no expectation of privacy in any message, files, data, document, facsimile, telephone conversation, social media post, conversation or message, or any other kind of information or communications transmitted to, received or printed from, or stored or recorded on our electronic information and communications systems.

- 18.4. We reserve the right to monitor, intercept and review, without prior notification or authorisation from Adults, usage of our IT resources and communications systems, including but not limited to telephone, e-mail, messaging, voicemail, CCTV, internet and social media postings and activities to ensure that our rules are being complied with and for the following purposes:
- a) to monitor whether the use of the e-mail system or the internet is legitimate and in accordance with this Code;
 - b) to assist in the investigation of alleged wrongful acts; or
 - c) to comply with any legal obligation.
- 18.5. Adults consent to monitoring by acknowledgement of this Code and the use of our resources and systems. We may store copies of data or communications for a period of time after they are created, and may delete such copies from time to time without notice. If necessary information may be handed to the police in connection with a criminal investigation.
- 18.6. CCTV systems monitor the Academies 24 hours a day. This data is recorded and may be used as evidence of any alleged wrong doing.

19. Reporting Concerns and Recording Incidents

- 19.1. All Adults must report concerns and incidents in accordance with the guidance set out in Keeping Children Safe in Education DfE and/or the Safeguarding and Child Protection Policy. In the event of an allegation being made, or incident being witnessed, the relevant information should be immediately recorded and reported to the Head of Academy, Senior Manager or Designated Safeguarding Lead, as appropriate. Where low level concerns are raised the Head of Academy, Senior Manager or Designated Safeguarding Lead should speak to the individual involved and any witnesses and consider the matter under the Disciplinary Procedure which may result in informal or formal action. If any concerns are raised via a third party, the Head of Academy, Senior Manager or Designated Safeguarding Lead should collect as much evidence as possible. An employee who fails to bring a matter of concern to the attention of senior management and/or the relevant agencies will be subject to disciplinary action.
- 19.2. In addition to behaviours outlined elsewhere in this Code and, the types of abuse and neglect set out in Keeping Children Safe in Education DfE, the following is a non-exhaustive list of some further behaviours which would be a cause for concern:
- An Adult who:
- Allows a student/young person to be treated badly; pretends not to know it is happening
 - Gossips/shares information inappropriately
 - Demonstrates inappropriate discriminatory behaviour and/or uses inappropriate language
 - Dresses in a way which is inappropriate for the job role

- Does not treat students fairly - demonstrates favouritism
- Demonstrates a lack of understanding about personal and professional boundaries
- Uses their position of trust to intimidate, threaten, coerce or undermine
- Appears to have an inappropriate social relationship with a student or students
- Appears to have special or different relationships with a student or students
- Seems to seek out unnecessary opportunities to be alone with a student

20. Monitoring and Review

- 20.1. The CEO is responsible for monitoring the implementation, use and effectiveness of this policy. This policy will be reviewed by the Trust in consultation with recognised trade unions as necessary.